Platform Service Agreement & Master Terms of Service

Master Contractual Framework Governing Account Operations, Trading Terminal Access, and Financial Settlements

DOC REF: STX-AGR-SRV-2026-V5 | STANDARD REGULATORY SPECIFICATION | EFFECTIVE: 2026 EDITION

1. Preamble & Parties to the Agreement

1.1. This Platform Service Agreement (hereinafter referred to as the "Agreement") constitutes a legally valid, binding, and enforceable bilateral electronic contract concluded between **StarX Options Global** (hereinafter referred to as the "Company", "Platform", "we", or "us"), and the individual or legal entity registered on the platform (hereinafter referred to as the "Client" or "Trader").

1.2. The Client unconditionally agrees that registering an account on `https://starxoptions.com`, ticking the electronic acceptance box ("I Accept & Agree"), depositing funds, or placing an order within the Trading Terminal constitutes definitive electronic signature and legally binding consent to all terms, operational conditions, and regulatory schedules set forth herein.

1.3. This Agreement incorporates by reference the following integral regulatory documents:

- The Non-Trading Operations Regulations & AML/CTF Policy (Doc Ref: STX-REG-AML-2026);
- The Rules of Trading Operations & Execution Protocol (Doc Ref: STX-REG-OPS-2026);
- The Payment Policy & Financial Transaction Terms (Doc Ref: STX-POL-PAY-2026);
- The Comprehensive Risk Disclosure Statement (Doc Ref: STX-DIS-RSK-2026);
- The Privacy Policy & Personal Data Protection Standards (Doc Ref: STX-POL-PRV-2026).

2. Terms & Comprehensive Definitions

2.1. In this Agreement, the following terms possess the explicit meanings assigned below:

- **Account (Trading Profile):** An individualized virtual sub-ledger created on the platform upon registration, identified by a unique UUID, recording the Client's identity data, security credentials, deposit equity, open contracts, and settlement records.
- **Asset (Underlying Instrument):** A financial instrument, foreign exchange currency pair, cryptocurrency pair, equity index, commodity, or algorithmic Over-The-Counter (OTC) synthetic asset whose market price fluctuations form the basis of a digital contract.
- **Balance:** The net confirmed monetary equity available in the Client's Account, unencumbered by active contract commitments, available for immediate order execution or withdrawal.
- **Trading Terminal:** The specialized web-based graphical interface and progressive web application (PWA) software engineered by the Company, providing live streaming quotes, interactive technical analysis charts, trade execution controls, and account management tools.
- **Digital Option (Contract / Operation):** A derivative financial contract wherein the Client purchases the right to receive a predetermined financial payout if the underlying asset's quote at a designated expiration timestamp matches the Client's directional forecast (CALL or PUT) relative to the Strike Price.
- **Strike Price:** The exact market bid/ask midpoint price recorded by the central matching engine at the millisecond the Client's trade order is executed and opened.

- **Expiration Price:** The authoritative price recorded by the central matching engine at the precise millisecond of contract maturity.
- **Payout Rate:** The percentage return quoted by the platform prior to order placement, representing the ratio of financial gain payable on the invested stake if the contract expires In-The-Money (ITM).
- **Quotes Flow:** A continuous stream of numerical price points transmitted from institutional liquidity providers and synthetic matching engines to the Trading Terminal.
- **Server Time:** The central clock of the Company's matching engine, maintained strictly in Universal Coordinated Time (UTC) with microsecond precision.
- **Non-Trading Operation:** Any operation associated with depositing funds, requesting withdrawals, adjusting bonus promotional credits, or transferring balances across multi-currency sub-wallets.

3. Client Eligibility, Legal Capacity & Prohibited Jurisdictions

3.1. Age & Capacity: Platform services are accessible exclusively to individuals who have reached at least eighteen (18) years of age (or the legal age of majority in their jurisdiction) and possess full legal capacity to enter into binding financial contracts.

3.2. Prohibited Jurisdictions: The Company does not solicit, market to, or accept accounts from citizens, residents, or tax domiciliaries of:

- The United States of America and its overseas territories;
- Canada;
- Member states of the European Economic Area (EEA);
- The United Kingdom;
- Israel;
- Hong Kong;
- The Russian Federation;
- Jurisdictions subject to comprehensive international sanctions by the United Nations or OFAC.

3.3. VPN & Deceptive Registration: Utilizing virtual private networks (VPNs), proxy servers, or falsified identity dossiers to obscure physical presence within prohibited territories constitutes a material breach resulting in immediate account closure, forfeiture of trading gains, and return of remaining initial deposit principal.

4. Account Registration, Credentials & Security

4.1. The Client undertakes to register exclusively through the official domain `https://starxoptions.com`, providing truthful, accurate, and current information. Operating under fictitious names, corporate shells without authority, or third-party aliases is strictly forbidden.

4.2. Single Account Invariant: A Client may operate exactly one (1) account. If duplicate accounts are discovered belonging to the same individual or operated from identical hardware fingerprint clusters, the Company reserves the right to merge or terminate the accounts and void any unearned promotional credits.

4.3. Authentication Security: The Client is solely responsible for preserving the confidentiality of their login credentials, passwords, and two-factor authentication (2FA) recovery seeds. Any transaction authenticated using the Client's credentials will be deemed executed by the Client.

5. Platform Services & Trading Terminal Access

5.1. The Company grants the Client a revocable, non-exclusive, non-transferable, and royalty-free license to access the Trading Terminal for personal, non-commercial speculative trading.

5.2. Account Modes:

- **Demo Account:** A simulated trading environment funded with virtual renewable equity ($10,000.00 USD), provided for educational training and strategy testing. Virtual demo balances cannot be converted to fiat currency or withdrawn.
- **Live Account:** A real-money trading profile funded through approved cashier mechanisms, carrying full financial risk and genuine profit settlement.

5.3. Service Availability & Maintenance: The Company endeavors to maintain 99.9% terminal availability. However, the Company reserves the right to perform routine server upgrades, software patching, or database optimization during low-volume sessions, providing prior notice where feasible.

6. Execution of Digital Trading Operations

6.1. Order Transmission: The Client submits orders by choosing the Asset, Investment Stake, Expiration Horizon, and Direction (CALL or PUT). Orders are transmitted electronically over encrypted WebSocket connections.

6.2. Irrevocability: Once an order has been matched and registered by the central engine, it is final, legally binding, and irrevocable. The Client cannot cancel, modify, or extend an active contract, except where early position cashout is offered and accepted.

6.3. Contract Expiration & Settlement:

- **In-The-Money (ITM):** The Expiration Price strictly matches the Client's directional forecast relative to the Strike Price. The initial investment stake plus the quoted payout profit are credited immediately to the Client's balance.
- **Out-Of-The-Money (OTM):** The Expiration Price contradicts the Client's directional forecast. The invested stake is forfeited to the platform liquidity pool.
- **At-The-Money (Tie / Flat):** The Expiration Price is mathematically identical to the Strike Price. The initial investment stake is refunded in full (100%) to the Client's balance.

7. Financial Settlements & Promotional Bonus Terms

7.1. All trades settle instantly upon contract expiration without overnight margin roll-over fees or swap commissions.

7.2. Deposit Promotional Bonuses: From time to time, the Company may award promotional deposit bonuses augmenting the Client's trading power. Bonuses represent conditional platform equity:

- Bonus funds cannot be withdrawn immediately upon receipt;
- To convert bonus equity into withdrawable real balance, the Client must achieve a cumulative trading turnover typically equal to forty (40) times the awarded bonus amount;
- The Client may cancel a promotional bonus at any time, forfeiting the bonus equity and retaining undisputed personal deposited capital and unencumbered trading profits.

8. Non-Trading Operations (Deposits & Withdrawals)

8.1. Account funding and capital withdrawals are governed strictly by the Payment Policy and Non-Trading Operations Regulations.

8.2. Third-Party Payment Ban: Funds deposited from bank cards, bank accounts, or digital wallets registered to third parties will be rejected and returned to the source at the Client's expense.

8.3. Identity Verification Requirement: The Client must complete full KYC identity verification prior to the approval and disbursement of withdrawal orders.

9. Client Conduct & Prohibited Practices

9.1. The Client agrees not to engage in unfair, abusive, or unlawful practices, including:

- Exploiting software vulnerabilities, latency gaps between supplier feeds, or server synchronization delays;
- Deploying automated headless scraping bots, rapid microsecond order injection scripts, or reverse-engineered API tools without explicit written authorization;
- Colluding with other platform users to engage in opposite-hedging schemes aimed at illicitly harvesting bonus funds;
- Transmitting viruses, worms, Trojan horses, or malicious payloads aimed at damaging or compromising platform server infrastructure.

9.2. Detection of prohibited practices authorizes the Company to void all illicit contracts, deduct unearned profits, freeze remaining balances pending forensic audit, and notify relevant anti-fraud bodies.

10. Intellectual Property Rights & Software Restrictions

10.1. All intellectual property rights, trademarks, trade dress, user interface architectures, algorithmic matching engines, charting graphics, logos, and proprietary source code associated with StarX Options are the exclusive property of the Company.

10.2. The Client is prohibited from copying, decompiling, disassembling, modifying, reverse-engineering, leasing, or publicly displaying any component of the platform software without prior written consent.

11. Warranties, Disclaimers & Limitation of Liability

11.1. "AS IS" Provision: Platform software and market quotation feeds are delivered on an "as is" and "as available" basis without express or implied warranties of merchantability or fitness for a particular purpose.

11.2. Limitation of Liability: To the maximum extent permitted by applicable law, the Company, its directors, employees, and technological partners shall not be held liable for:

- Any loss of profits, loss of capital, or indirect, incidental, or consequential damages sustained by the Client;
- Delays, execution failures, or missed trade entries resulting from Client internet disruptions or mobile hardware failures;
- Fluctuations in third-party quotation feeds resulting from abnormal market illiquidity or international exchange suspensions;
- Actions taken by commercial banks, payment aggregators, or blockchain networks resulting in delayed deposit or withdrawal settlements.

11.3. Aggregate Financial Cap: In all events, the maximum aggregate legal liability of the Company toward any individual Client for any cause of action shall not exceed the total cumulative net deposits made by that Client during the preceding thirty (30) calendar days.

12. Indemnification by the Client

12.1. The Client agrees to indemnify, defend, and hold harmless the Company, its operational affiliates, officers, and employees against any claims, losses, liabilities, costs, and expenses (including reasonable legal fees) arising from:

- The Client's violation of any provision of this Agreement or its annexes;
- The Client's infringement of third-party rights, intellectual property, or financial privacy;
- The Client's failure to comply with local tax, foreign exchange, or financial reporting laws.

13. Force Majeure & Extraordinary Events

13.1. The Company is excused from performance obligations under this Agreement in instances of Force Majeure, encompassing:

- Acts of God, natural catastrophes, earthquakes, pandemics, or severe regional blackouts;
- Wars, acts of terrorism, military mobilizations, civil unrest, or widespread public disorder;
- Global or national telecommunications failures, subsea cable cuts, or severe cloud infrastructure disruptions;
- Catastrophic cyber warfare, zero-day distributed denial of service attacks, or systemic blockchain network halts;
- Governmental interventions, international sanctions, legislative bans, or central bank currency suspensions.

14. Dispute Resolution & Confidential Commercial Arbitration

14.1. Amicable Settlement: In the event of any grievance, controversy, or dispute arising out of this Agreement, the Client shall first submit a formal written claim to `compliance@starxoptions.com` within fourteen (14) calendar days of the disputed incident.

14.2. Dispute Dossier Requirements: The claim must specify the Client's Account ID, full name, relevant contract IDs, exact timestamp (UTC), detailed narrative, and supporting screenshots or network logs.

14.3. Review Period: The Company's compliance committee will review the claim against authoritative server logs and issue a reasoned written determination within thirty (30) calendar days.

14.4. Confidential Arbitration: If the dispute remains unresolved through amicable review, it shall be submitted to and settled definitively by confidential commercial arbitration in accordance with the International Chamber of Commerce (ICC) arbitration rules by a single neutral arbitrator appointed in accordance with said rules. The language of arbitration shall be English.

15. Term, Amendments & Final Miscellaneous Provisions

15.1. Term: This Agreement comes into full legal force and effect upon the Client's account registration and remains in force indefinitely until terminated by either party.

15.2. Termination by Client: The Client may terminate this Agreement at any time by requesting account closure through customer support, provided all open contracts have matured and positive balances have been withdrawn.

15.3. Amendments: The Company reserves the right to modify these terms periodically to reflect regulatory, technical, or operational updates. Updated terms will be published on the website, with registered Clients notified at least seven (7) days prior to the effective date.

15.4. Language Precedence: This Agreement is executed primarily in the English language. In the event of discrepancies between the English version and any localized translation, the English text shall govern conclusively.

15.5. Severability: If any provision of this Agreement is held to be invalid or unenforceable by a tribunal of competent jurisdiction, such invalidity shall not affect the remaining provisions, which shall continue in full force and effect.

ISSUED & GOVERNED BY:
StarX Options Global Technology Operations
Legal & Compliance Secretariat
Digital Asset & Financial Markets Division
Portal: https://starxoptions.com
Inquiries: compliance@starxoptions.com

CLIENT ACKNOWLEDGEMENT:
By registering an account, depositing capital, or placing a transaction order on StarX Options, the Client unconditionally certifies complete understanding and legally binding consent to all terms, operational rules, and risk provisions set forth herein.